

## Extension to Manufacturer's Warranty - Product Disclosure Statement

### Product Disclosure Statement

This Product Disclosure Statement (PDS) describes the benefits, Exclusions and cost of this Extension to Manufacturer's Warranty, as well as information about your rights if you decide to purchase the Warranty. You should read it carefully before deciding to buy the Warranty. Neither we nor our Authorised Representatives can advise you on whether the Warranty is suitable for your particular needs.

This Warranty is a financial product issued by Davantage Group Pty Ltd, trading as National Warranty Company (NWC). It is not the same as the warranties and guarantees that your motor dealer is required to provide in relation to the Vehicle under the Competition and Consumer Act 2010 (Australian Consumer Law) and State and Territory legislation. You can still pursue your rights under those laws and you are not required to pay for the consumer guarantee and warranties you have under those laws.

### Who is National Warranty Company?

National Warranty Company (NWC) is the trading name of Davantage Group Pty Ltd ABN 35 161 967 166 which is the product issuer for the Warranty. This means that we are responsible for the payment of any claims you make under the terms of the Warranty and not the Authorised Representative who sold you your Warranty.

We, Davantage Group Pty Ltd, hold an Australian Financial Services (AFS) Licence which authorises us to deal in, and provide general advice on, Vehicle Warranties. Our AFS Licence number is 438157.

We have a number of Authorised Representatives who are authorised through our AFS Licence to provide general advice on, and to deal in the Warranty.

### Warranty Overview

This Warranty is a discretionary risk product. For more details see Section 11. This Warranty is designed to reduce the financial impact of unexpected mechanical or electrical failure to the Vehicle by providing parts and labour cover as described in Section 3.

Please read this document for full terms, conditions, Covered Components, Financial Limits and Exclusions.

### 1. Definitions

For the purposes of this Warranty, the following words have specific meanings as set out below:

**"Additional Benefits"** these are benefits in addition to the rights and remedies available under the Australian Consumer Law.

**"Authorised Representative"** means the representative of NWC who is authorised to give general advice on, and deal in, warranty products on behalf of NWC and who is named on the Customer Contract & Declaration.

**"Consequential Loss"** means any damage caused to additional Vehicle parts or components as a result of the initial failure of a Vehicle part or component.

**"Customer Contract & Declaration"** means the Customer Contract & Declaration completed by you and our Authorised Representative which sets out the particular details of your Warranty Contract.

**"Covered Components"** means those Vehicle components and parts described in Section 3 of this document.

**"Exclusions"** refers to parts or components of the Vehicle which are not covered under this Warranty Contract. It also refers to situations or circumstances which will not be covered under this Warranty Contract. These are set out in Section 9.

**"Extension to Manufacturer's Warranty"** and **"Warranty"** means the Warranty issued by us.

**"Financial Limits"** means the Financial Limits for claims relating to Covered Components as referred to in Section 3 and Section 4.

**"Market Value"** is the trade value of the Vehicle as detailed in the "Red Book".

**"Manufacturer's Warranty"** means any new Vehicle warranty provided by the manufacturer of your Vehicle.

**"Mechanical Failure"** means the sudden and unforeseen failure of any Covered Component to perform the function for which it was designed, but does not include:

- any failure of the Covered Component due to Normal Wear & Tear, normal deterioration, negligence; or
- any failure of Vehicle components/parts that have reached the end of the normal working life because of age or usage.

**"Normal Wear & Tear"** means the gradual reduction in a Covered Component's operating performance or ability to perform the functions for which it was designed, taking into account the Vehicle's age and kilometres travelled.

**"NWC"** refers to National Warranty Company which is the trading name of the Warranty issuer, Davantage Group Pty Ltd ABN 35 161 967 166.

**"Red Book"** is the Vehicle valuation guide provided by Automated Data Services Pty Ltd and used by us to establish the Market Value of your Vehicle.

**"Vehicle"** means the Vehicle described in the Customer Contract & Declaration.

**"Warranty Contract"** means this document and the completed Customer Contract & Declaration.

**"Warranty Cost"** means the amount payable by you to purchase the Warranty Contract for the Warranty Term.

**"Warranty Term"** means the period beginning on the date the Warranty Contract commences as shown on the Customer Contract & Declaration and ending on the date the Warranty Contract expires or when the Vehicle has travelled the distance since purchased as noted on the Customer Contract & Declaration.

**"we", "us", "our"** means Davantage Group Pty Ltd ABN 35 161 967 166 trading as National Warranty Company.

**"you", "your"** means the person named in the Customer Contract & Declaration as the purchaser and owner of the Vehicle.

## Extension to Manufacturer's Warranty - Product Disclosure Statement

### 2. Warranty Options

You have three (3) options when selecting a Warranty for your Vehicle. Whether an option is available to you depends on the age and the kilometres your Vehicle has travelled at the time of your purchase.

You should consider which level is most appropriate in your circumstances. Your Authorised Representative and NWC cannot advise you on which Warranty option suits your personal circumstances - you must decide for yourself.

<b>Plan A</b>	For Vehicles 10 years and under that have travelled less than 160,000 kms at the date of purchase.
<b>Plan B</b>	For Vehicles 8 years and under that have travelled less than 120,000 kms at the date of purchase.
<b>Plan C</b>	For Vehicles 5 years and under that have travelled less than 100,000 kms at the date of purchase.

#### 2.2 As a precondition to a Warranty purchase, the Vehicle must:

- Be in a roadworthy condition and mechanically sound at the time of Warranty purchase; and
- Have current motor Vehicle registration.

2.3 The Warranty will come into effect on the commencement date as specified on the Customer Contract & Declaration. Once the Warranty Cost has been fully paid and has been accepted by NWC, the Warranty Contract will continue for the Warranty Term, provided that all terms and conditions are complied with.

#### 2.4 Warranty Period

The available Warranty periods are:

- 12 months / 30,000kms
- 24 months / 60,000kms
- 36 months / 90,000kms
- 48 months / 120,000kms

### 3. What are the benefits payable under this Warranty

3.1 This Warranty Contract covers mechanical and electrical components as covered by the manufacturer, which are specified in the Manufacturer's Warranty book unless noted as an Exclusion in this Product Disclosure Statement (see Section 9).

3.2 NWC will, in its absolute discretion, pay the reasonable cost, up to the Financial Limits applicable, to repair the failed components commensurate with the Vehicle's age, condition and kilometres subject always to the terms and conditions set out below. Claims are settled by NWC.

3.3 The most we will pay in relation to any one claim:

<b>Plan A</b>	Up to \$3,000
<b>Plan B</b>	Up to \$7,500
<b>Plan C</b>	Up to the Market Value of the Vehicle at time of the claim.

### 4. Additional Benefits

#### 4.1 Accommodation

We will reimburse you up to \$100.00 towards the cost of accommodation actually paid and reasonably incurred under the following circumstances:

- if the failure is accepted as a claim under the terms of the Warranty Contract; and
- if the failure occurs beyond 100km from your usual residence; and
- the Vehicle is immobilised for more than one (1) day.

#### 4.2 Car Hire

We will reimburse you up to \$50.00 a day for a maximum of seven (7) days, towards the cost of car hire actually paid and reasonably incurred under the following circumstances:

- if the failure is accepted as a claim under the terms of the Warranty Contract; and
- the repair takes more than five (5) business days after the date of authorisation to be completed.

#### 4.3 Transfer of Warranty

If you sell the Vehicle, we may in our absolute discretion (but acting reasonably at all times), permit the transfer of your Warranty Contract to the new purchaser unless NWC reasonably considers that you have not complied with the provisions of the Warranty Contract.

In order to validate the transfer you must, within seven (7) days of the sale of the Vehicle, provide NWC with:

- A satisfactory mechanical inspection from an approved NWC repairer; and
- The transfer fee of \$100.00; and
- A completed Transfer of Ownership form which can be downloaded from [www.nwc.com.au](http://www.nwc.com.au) or by contacting NWC on 1800 888 760.

The Warranty cannot be transferred to another Vehicle.

#### 4.4 Ease of Claim Lodgement

In the event of a claim, simply contact NWC prior to the commencement of any repairs. It is not necessary to fill out any claims forms.

#### 4.5 Speedy Claim Assessment

Claims are assessed during normal working hours within four (4) hours of NWC receiving a satisfactory report and quote for the repair.

#### 4.6 No limit to the number of Claims

There is no limit to the number of claims made under the Warranty Contract during the Warranty Term.

#### 4.7 Quality Guarantee

If your Vehicle suffers a failure during the Warranty Term, any authorised repairs carried out under the Warranty Contract will be covered for the remaining Warranty Term.

## Extension to Manufacturer's Warranty - Product Disclosure Statement

### 5. What are your obligations under the Warranty?

From the date your Warranty commences, you must comply with the following conditions. Failure to comply with these conditions may invalidate a claim.

- 5.1 Servicing Requirements** - You must have the Vehicle serviced in accordance with the terms and conditions of the Warranty by a licensed mechanic or service centre at the following intervals:
- **Plan A & B:** Servicing must be carried out on or before 10,000kms or 6 months, whichever occurs first;
  - **Plan C:** Servicing must be carried out as per the manufacturer's guidelines.
- 5.2 Coolants and Lubricants** - must be checked and maintained regularly.
- 5.3 Service Invoice Records** - To assist with prompt claims assessment please ensure you forward each service invoice (copy/original) to NWC detailing: the Vehicle's registration number, your name and address, kilometres at the time of service, the work performed, and the Warranty Contract number.
- Service invoices can be uploaded direct to NWC via our website [www.nwc.com.au/home.html](http://www.nwc.com.au/home.html). Alternatively you can post or email the invoices to NWC (see Section 15).
- The processing of your claim may be delayed or declined if we do not have invoices detailing the service history of the Vehicle. Further, we will not be liable or responsible for loss, damage, expenses or other liability you may incur as a result of any delays relating to the repair of your Vehicle which is caused due to delays in obtaining parts and/or materials required.
- 5.4 Road Worthiness** - You must take all reasonable care to maintain the roadworthy condition of the Vehicle.
- 5.5 Operation** - The Vehicle must at all times be operated in accordance with the manufacturer's instructions and in a manner consistent with the Vehicle's design and specifications.
- 5.6 Minimise Damage** - You, or any other person in control of the Vehicle, must take all reasonable precautions to minimise damage to the Vehicle and/or the Covered Components when you or they suspect a Mechanical Failure may have developed.

### 6. Warranty Cost and Tax Implications

#### 6.1 How much does the Warranty Cost?

The maximum cost of the Warranty is the total cost set out below, inclusive of GST. The total cost includes your Authorised Representative's commission. (See the Financial Services Guide for details).

Find the Vehicle below to determine the Category:

Category	Make
1	Ford (Exc XR6 Turbo, XR8 & Transit) Great Wall, Holden (Exc SS), Honda, Hyundai, Isuzu (up to 1500kg), Kia, Mazda (Exc RX8), Mitsubishi (Exc Evo), Nissan (Exc Maxima & Z Series), Proton, Subaru (Exc WRX & WRX STI), Suzuki, Toyota.
2	Audi (Exc A8, R Series & S8) BMW (Exc 6, 7, 8, L & M Series), Chery, Chrysler (Exc STR), Citroen, Dodge, Fiat, Foton, Ford (XR6 Turbo, XR8 & Transit), Ford Performance Vehicles, Holden (SS), Holden Special Vehicles, Jeep, Lexus, Mahindra, Mazda (RX8), Mercedes (Exc AMG & S Class), Mini, Mitsubishi (Evo), Nissan (Maxima & Z Series), Peugeot, Renault, Saab, Ssangyong, Skoda, Subaru (WRX & WRX STI), Volkswagen, Volvo.
3	Alfa Romeo, Any Hybrid or Electric Vehicles or models (including Smart), Aston Martin, Audi (A8, R Series & S8) BMW (6, 7, 8, L & M Series), Bentley, Chrysler (SRT), Ferrari, Geeley, Grey Imports, Jaguar, Lamborghini, Land Rover, Lotus, Maserati, Mercedes (AMG & S Class), Porsche, Rolls Royce.

Plan	12 mths	24 mths	36 mths	48 mths
<b>Plan A</b>				
Category 1	\$2,250	\$2,750	\$3,250	\$3,750
Category 2	\$3,750	\$4,250	\$4,750	\$5,250
Category 3	\$5,750	\$6,250	\$6,750	\$7,250
<b>Plan B</b>				
Category 1	\$3,000	\$3,500	\$4,000	\$4,500
Category 2	\$4,500	\$5,000	\$5,500	\$6,000
Category 3	\$6,750	\$7,250	\$7,750	\$8,250
<b>Plan C</b>				
Category 1	\$3,500	\$4,000	\$4,500	\$5,000
Category 2	\$5,000	\$5,500	\$6,000	\$6,500
Category 3	\$7,250	\$7,750	\$8,250	\$8,750

4WD, AWD and Diesel Vehicles incur a \$220.00 surcharge

#### 6.2 Tax Implications

The taxes and charges that apply to the Warranty will be shown on the Customer Contract & Declaration issued by your Authorised Representative. The Financial Limit for each Covered Component includes any GST payable for repairs and replacement.

## Extension to Manufacturer's Warranty - Product Disclosure Statement

### 7. Making a Claim

- 7.1 Read this PDS to find out if your claim may be covered.
- 7.2 Contact NWC on 1800 888 760 for the location of your nearest approved repairer.
- 7.3 The Warranty does not cover any repairs commenced without pre-approval from NWC. An authorisation number must be issued by NWC to the repairer.
- 7.4 It is your responsibility to authorise and pay for any diagnosis necessary to determine if the problem falls within the terms of the Warranty. If the claim is authorised by NWC, the reasonable cost of the diagnosis will be included in the claim (up to the appropriate claim limit).
- 7.5 After the problem has been diagnosed, the authorised repairer will contact NWC, quoting your Warranty Contract number, current odometer reading of the Vehicle, a description of the problem, the repairs required, and the estimated cost of repairs. NWC will then make a decision about whether to exercise its discretion in your favour or not. NWC may inspect your Vehicle before authorising repairs.
- 7.6 You will be required to contribute to the cost of coolants, lubricants and machining.
- 7.7 For Warranty Plan A you will be required to pay the first \$250 (including GST) of each claim by way of excess.
- 7.8 To make a claim in respect of Accommodation (Section 4.1) or Car Hire (Section 4.2) forward a copy of your paid tax invoice to NWC, quoting the Warranty Contract number, ensuring your current address is provided. If approved, we will forward payment within fourteen (14) days.

### 8. Ineligibility

- 8.1 You may be ineligible to make a claim, or we may decline a claim under the Warranty if:
- You fail to minimise damage to the Vehicle by continuing to drive the Vehicle when damage to any of the Vehicle's components is suspected;
  - Repairs are commenced or carried out without the express authority of NWC;
  - You fail to provide proof of payment for services if required;
  - You fail to comply with the servicing requirements in respect of the Vehicle as specified in Section 5.
- 8.2 If upon assessment of your claim, NWC discovers that you are in breach of your servicing requirements, you will be ineligible to claim for that specific repair or any faults whilst in breach of your service obligations. If this should occur, you will be responsible for the repair cost yourself, however, you will still be able to use our extensive network of approved repairers to ensure an efficient and cost effective repair process.

- 8.3 Should you be in breach of your servicing obligations, in order to make claims under the Warranty in the future, you must submit to NWC a satisfactory mechanical inspection from an approved NWC repairer as evidence that the Vehicle is in good working order. The repair/inspection invoice date and kilometres will be considered the "recommencement" date for calculating servicing obligations for the remainder of the Warranty Term.

### 9. What we won't pay for

**We will not pay for repair or replacement in the following circumstances:**

- Abuse** - Repair or replacement required due to misuse, neglect or abuse of the Vehicle;
- Accident** - Damage attributed to impact or road traffic accident;
- Certain Uses** - Damage to, or repairs of, a Vehicle that has been used for motor racing, motor events, or motor competition, stunts, or caused by exceeding the manufacturer's operating limitations;
- Consequential Loss** - Any Consequential Loss or damage of any kind;
- Continued Use** - Any repairs required as a result of the continued operation of the Vehicle once a defect or fault has occurred;
- Entertainment & Navigation Systems** - Any failure of navigation equipment or tracking device, reversing camera, parking sensors, immobiliser, radio, cassette, CD player, DVD player, television, car phone or any other related audio/visual equipment;
- Excess** - You will be required to pay the first \$250 (including GST) of each claim, for Plan A, by way of excess. This cannot be included in any claim.
- Failure To Follow Servicing Requirements** - If you do not comply with the servicing requirements listed in Section 5;
- Faults & Recalls** - Failure caused by faulty design (common faults) or any expense arising from, or due to, the recall of the Vehicle by the manufacturer;
- Fire** - Repair or replacement for damage caused by fire;
- Modifications** - Any failure as a result of alteration or modification to the manufacturer's specifications;
- Negligence** - Any failure caused by negligence or misuse. Any Mechanical Failure due to a lack of coolant, loss of lubricant, restricted oil pickup, excessive use of oil, or overheating;
- Normal Maintenance** - Any parts that would normally be regarded as adjustments, calibrations, alignment, machining, servicing and/or maintenance related items;
- Normal Wear & Tear** - Any component failure attributed to Normal Wear & Tear, or any components/parts that are replaced at the time of the repair, which have not actually failed;
- Personal Injury/Property Damage** - Any liability for death, bodily injury, or damage to property;
- Pre-existing Defects** - Defects existing at the time the Warranty came into effect;
- Rust/Contamination** - Failure caused by rust or corrosion of any kind or by contaminated fluids;

## Extension to Manufacturer's Warranty - Product Disclosure Statement

**Specific Parts** - Any parts that would normally be regarded as adjustments, calibrations, alignment, machining, timing chains and belts, keyways, servicing and/or maintenance related items (tension devices, harmonic balancer, bushes, gaskets and seals, hoses, fuses, exhaust systems, catalytic converters, rubbers, shock absorbers and struts), airbags and sensors, supplementary restraint systems (SRS), interior or exterior panel or paint items, trim (including seats), glass, mirrors, switches, cables, instruments, accessory items, display units or cosmetic vehicle items;

**Submersion** - Vehicles that have been submersed in water;

**Theft** - The Warranty does not cover against theft;

**Turbochargers/Superchargers/LPG Units** - Any Mechanical Failure that can be attributed to the Vehicle being fitted with an LPG, turbocharger or supercharger unit other than a unit supplied, fitted or endorsed by the Vehicle's manufacturer;

**Unauthorised Repairs** - Any claims where you have not contacted NWC prior to the commencement of any repairs where NWC has not issued a work authorisation number.

### 10. Cancellation

**10.1** You may cancel your Warranty Contract at any time by writing to NWC.

**10.2** We may cancel the Warranty Contract if you, or a person acting on your behalf, provide a false or misleading statement or information in relation to a claim, if the Vehicle's odometer has been tampered with or is defective or if the Vehicle has at anytime been used for rallying, racing, competitive driving or tested for any such events.

### 11. Are there any significant risks relating to the Warranty?

#### 11.1 Discretionary Risk Product

The Warranty is a discretionary risk product. This means that you are entitled to have your claim for assistance heard, but that NWC is not obliged to pay all claims that come within the terms and conditions of the Warranty. You are entitled to have NWC decide whether or not to pay the entire claim or to make a contribution to your claim.

We will always consider the merits of your claim when making this decision to ensure that we exercise our discretion in a fair or just way. If we decide not to pay your claim, you will be responsible for the repair costs yourself. Because NWC retains the discretion regarding the payment of claims, NWC may also decide to contribute to or pay entirely for repairs that do not come within the terms and conditions of the Warranty.

Because the Warranty is a discretionary product, it does not offer the same level of protection that an insurance policy may give you. Davantage Group Pty Ltd is not an insurance company and we are not required to maintain the same financial resources that an insurance company does. We do meet the 'financial resources' licence condition attached to our AFS licence.

#### 11.2 Financial Limits

There is a risk that one or more of your claims may exceed the Financial Limit for each Covered Component if the cost of the repairs exceeds the limit stated for that Covered Component. You should take care to ensure you purchase a Warranty option that offers you the level of protection you are likely to require.

#### 11.3 Complying with the Warranty Conditions

There is also a risk that if you fail to meet any of the conditions attached in the Warranty, we will not exercise our discretion in your favour and you may be ineligible to make a claim. You will be responsible for the repair costs for any Mechanical Failure that occurs during this period.

### 12. Your privacy rights

NWC is committed to protecting your privacy. We only use the personal information you provide to issue your Warranty and pay any claims you make. We only provide personal information to those we engage to assist with servicing and claims. In providing products and services to you, we may also share your personal information with our trading divisions, associated entities and related bodies corporate. Please contact us if you do not wish this to happen.

We will not trade, rent or sell your information. If you don't provide us with complete information, we cannot provide the Warranty. You can check the personal information we hold about you at anytime.

If you provide us with personal information about anyone else, we rely on you to tell them that you will give us their information, tell them who we give it to, the purpose for which we will use it and how they can access it. If the information is sensitive, we rely on you to have obtained their consent on these matters.

For more information about our Privacy Policy, ask us for a copy.

### 13. Dispute Resolution

We have an internal procedure for dispute resolution so that if at any time you wish to make a complaint about our services, products or any decision we made regarding a claim, you can contact our Complaints Officer on 1800 888 760. We will acknowledge receipt of your complaint within ten (10) business days, and attempt to resolve it within a further ten (10) business days.

Davantage Group Pty Ltd is a member of the Financial Ombudsman Service (FOS), an external dispute resolution scheme. It provides a free and independent dispute resolution service for customers who have disputes falling within its terms of reference. If you are dissatisfied with our response to any complaint you may refer the dispute to FOS. Any decision FOS makes is binding on us but not on you.

#### The FOS contact details are:

The Financial Ombudsman Service  
GPO Box 3,  
Melbourne, Victoria 3001  
Local call: 1300 78 08 08  
Web: [www.fos.org.au](http://www.fos.org.au)



## Extension to Manufacturer's Warranty - Product Disclosure Statement

### 14. Governing Law and Jurisdiction

These Warranty terms are governed by the law of the State of Victoria and the Courts in that State have jurisdiction in any dispute arising under your Warranty.

This PDS was prepared on 1st July 2013 by  
Davantage Group Pty Ltd ABN 35 161 967 166 AFSL 438157

### 15. Contact Us

National Warranty Company  
PO Box 9091,  
Traralgon, Victoria 3844

Phone: 1800 888 760  
Fax: 03 5177 4050  
Email: [warranty@nwc.com.au](mailto:warranty@nwc.com.au)  
Web: [www.nwc.com.au](http://www.nwc.com.au)

## Service Advice Records

### Service Advice .1

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

1

### Service Advice .2

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

2

### Service Advice .3

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

3

### Service Advice .4

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

4

### Service Advice .5

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

5

### Service Advice .6

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

6



## Service Advice Records

### Service Advice .7

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

7

### Service Advice .8

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

8

### Service Advice .9

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

9

### Service Advice .10

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

10

### Service Advice .11

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

11

### Service Advice .12

**To the Repairer:** In the best interests of your customer, please fill out all the information below.

Invoice /Job No: \_\_\_\_\_

Registration No: \_\_\_\_\_

Odometer: \_\_\_\_\_

Date: \_\_\_\_\_

REPAIRER/SERVICE CENTRE STAMP:

12